



Tesla, Inc.  
3701 20th St E  
Fife, WA, US 98424  
Ph.:

## Service Estimate

**SERVICE DEPARTMENT HOURS**  
Mon-Fri 0800 - 1700  
Saturday-Sunday Closed

Invoice date	Invoice number
Due Date	
Date/Time Received	Date/Time Promised
Odometer In	Odometer Out
Miles	Miles
Ready Date	
Service Advisor	

Bill To	Mobile Phone	Additional Phone	Vehicle Identification Number
Year	Model	License Plate Number	Colour
2008	ROADSTER		

Job Number	Description Of Work	Amount (USD) (USD)					
1	<b>Concern:</b> Check tire pressure and condition	0.00					
	<b>Correction: Check Tire Tread Depth</b>						
	<b>Correction: Automated Tire Pressure Check</b>						
	Pay Type: Goodwill - Service						
2	<b>Concern:</b> Roadster not drivable, needs service - Case MergedCustomer States : IVR Context - Multiple vehicles.   - Case Merged Customer States : IVR Context - Multiple vehicles.   Customer states; It is reporting a 904 error related to battery overvoltage	2,914.00					
	<b>Correction: General Diagnosis</b>		<b>Price</b>	<b>Adjustment</b>	<b>Subtotal</b>		
			105.00	0.00	105.00		
	<b>Correction: Power Electronics Module (PEM) - Roadster 1.5 (Remove &amp; Replace)</b>		<b>Price</b>	<b>Adjustment</b>	<b>Subtotal</b>		
			189.00	0.00	189.00		
	<b>Parts Replaced or Added</b>						
	<b>Part</b>		<b>Quantity</b>	<b>Unit Price</b>	<b>Price</b>	<b>Adjustment</b>	<b>Subtotal</b>
	ASSY, PEM 1.5 - REMANUFACTURED(6003965)		1.00	2,560.00	2,560.00	0.00	2,560.00
	BADGE, PEM, TESLA MOTORS(6000583)		1.00	60.00	60.00	0.00	60.00
			<b>Parts Subtotal 2,620.00</b>				
	Pay Type: Customer Pay						

**Total Parts Amount 2,620.00**

**Total Labor Amount 294.00**

Service Center hourly rate: USD 210

All parts are new unless otherwise specified.

You agree that: Tesla is not responsible for any personal items left in your vehicle; Tesla and its employees may access and operate your vehicle including on streets, highways, or public roadways for the sole purpose of testing and/or inspection of repairs; Tesla may update your vehicle's software in the course of a repair or as part of the standard vehicle maintenance process per your owner's manual and New Vehicle Limited Warranty; Tesla and its employees may access, download and use the information stored on your vehicle's data recorder to service and diagnose issues with your vehicle, and Tesla may store and aggregate such data for its own purposes; an express mechanic's lien is hereby acknowledged on your vehicle to secure the amount of repairs, storage and other applicable fees; the vehicle owner's insurance provides exclusive coverage for the vehicle while it is in Tesla's possession; and you may be charged storage fees of \$35/day from the fourth working day after you are notified that repairs on your vehicle are complete and that the vehicle is ready for pick up.

Total Parts (USD)	2,620.00
Total Labor (USD)	294.00
Discount	0.00
<b>Subtotal (USD)</b>	<b>2,914.00</b>
Tax	291.40
<b>Total Amount (USD)</b>	<b>3,205.40</b>

Tesla disclaims all express or implied warranties with respect to any repairs or products used in repairs, except as may be set forth in your Tesla-issued New or Used Vehicle Limited Warranty, Tesla Parts, Body, and Paint Repair Limited Warranty or other extended service agreement. Tesla is not responsible for repairs not performed by, or components not installed by, Tesla. Any parts (including tires/wheels) removed or replaced by Tesla during vehicle service will become the property of Tesla. However, at the time you authorize repairs, you may request to receive (subject to any applicable core charge, which you agree to pay) or inspect replaced parts (excluding inflatable restraint system components), except body shop repair parts and parts required to be returned to the manufacturer or a third party under a warranty, trade-in or exchange agreement, which will only be presented to you for examination and not returned.

I authorize the repair work, including parts, materials and labor, on my vehicle to be done pursuant to the terms and conditions as set forth in this service agreement document.

**Signature:**

**Date:**

**FullName:**

You further agree and acknowledge that:

- Tesla is not responsible for loss or damage to the vehicle or any articles left in the vehicle in case of fire, theft, hail, wind, or any other causes beyond its control;
- Tesla personnel will turn off any photo or video capturing devices, such as dashboard cameras, once they receive the vehicle in preparation for service and your vehicle's Tesla dash cam will be enabled when you pick up your Tesla from this Service visit;
- Labor charges are not based solely on actual service personnel's time but are aggregate prices for specific services or repairs, which may include flat rates based on industry manuals and vehicle condition;
- Waste storage and disposal fees are charged separately when applicable to specific services or repairs, and represent costs and profits to Tesla which are calculated based on average annualized costs across Tesla service facilities;
- Items purchased over the counter or online directly from Tesla may be returned within 30 days with a proof of purchase and must be in their original and uninstalled condition with factory labeling attached and in factory packaging (if supplied);
- Tesla-branded parts purchased directly from Tesla over-the-counter, online or purchased and installed by Tesla Service are covered under the Tesla Parts, Body, and Paint Repair Limited Warranty for a period of 12 months subject to the applicable terms, conditions and exclusions and available at <https://www.tesla.com/support/vehicle-warranty>;
- All charges for repairs, including labor, parts and materials furnished, are due and payable simultaneously with the return of your vehicle or prior to return upon the expiration of three (3) working days after notice has been sent by Tesla that the vehicle is ready;
- If applicable, you have the right to choose the licensed repair shop where the damage to your vehicle will be repaired;
- All crash parts supplied meet the standards used in manufacturing the original equipment replaced;
- If any repair, storage and other applicable fees remain unpaid for thirty (30) days after a request for payment, Tesla may pursue collection and you will be responsible for paying all reasonable attorney's fees and costs for such collection;
- If provided a loaner or rental vehicle, the vehicle must be returned within 24 hours of such notification or a daily usage rate of up to \$100 USD and applicable fees will be charged until the return of such loaner vehicle;

- The repair work may not be completed prior to the date and time noted under Date/Time Promised and Tesla may adjust the estimated completion date upon notification to you and is not responsible for any delays caused by the unavailability of parts or parts shipments; and
- Tesla (and any of its subsidiaries) may contact you via emails, calls, SMS or other messages including through the Tesla app (collectively, "messages") to obtain authorization and provide updates regarding this Service visit and your vehicle. Standard SMS message and data rates may apply. You can withdraw your consent to receive automated SMS messages at any time by replying "STOP" or providing written notification to Tesla's customer representative.