



Tesla, Inc.  
420 Ambassador Dr  
Mississauga, ON, CA L5T 2J3  
Ph.: 18667983752

## Invoice

**SERVICE DEPARTMENT HOURS**  
Mon-Fri By Appointment Only  
Saturday-Sunday By Appointment Only

null  
null

**Paid**

| Invoice date         | Invoice number       |
|----------------------|----------------------|
| 14-Mar-2023          | [REDACTED]           |
| Due Date             |                      |
| 14-Mar-2023          |                      |
| Date/Time Received   | Date/Time Promised   |
| 14-Mar-2023 09:32:43 | 14-Mar-2023 09:45:00 |
| Odometer In          | Odometer Out         |
| 20628 Kilometers     | [REDACTED]           |
| Ready Date           |                      |
| 14-Mar-2023 10:30:41 |                      |
| Service Advisor      |                      |
| Guy Ichiro Horikawa  |                      |

| Bill To  |
|--|
| Pierre Moatti<br>8 ROANOKE ROAD<br>NORTH YORK, ON M3A 1E6<br>j.pierre.moatti@gmail.com |

| Mobile Phone | Additional Phone |                      | Vehicle Identification Number |
|--------------|------------------|----------------------|-------------------------------|
|              |                  |                      |                               |
| Year         | Model            | License Plate Number | Colour                        |
| 2021         | MODEL 3          |                      | Red Multi-Coat                |

| Job Number                             | Description Of Work  | Amount (CAD) |          |  |      |      |
|--|--|--------------|----------|--|------|------|
| 1                                      | <p><b>Concern:</b> Customer states: Other · Infotainment - Everyone complains about the sound quality when I make a call with my iPhone 14Pro Max. I had the exact same issue with my iPhone 12 Pro. I have impaired and paired the phone multiple times. Tesla even ran diagnostics for several days (check service history), and found nothing wrong. The solution was a software update. The phone and radio cut out whenever in reverse mode, as do the side and backup camera. This is very frustrating. Can you please help?</p> <p>Replaced External Audio Amplifier.</p> <p><b>Correction: Amplifier - Audio - External (Remove &amp; Replace)</b></p> <p><b>Parts Replaced or Added</b></p> <table><tr><th>Part</th><th>Quantity</th></tr><tr><td>AUDIO,AMPLIFIER,EXTERNAL(1079748-00-F)</td><td>1.00</td></tr></table> <p>Pay Type: Basic Vehicle Limited Warranty</p> | Part         | Quantity | AUDIO,AMPLIFIER,EXTERNAL(1079748-00-F) | 1.00 | 0.00 |
| Part                                   | Quantity   |              |          |  |      |      |
| AUDIO,AMPLIFIER,EXTERNAL(1079748-00-F) | 1.00   |              |          |  |      |      |
| 2                                      | <p><b>Concern:</b> Check tire pressure and condition</p> <p>Automated Tire Pressure Check (No Adjustment Needed).<br/>Tread Depth Measure Type<br/>mm<br/>Tread depth - Record the lowest measurement across all groves<br/>Front Driver: 5<br/>Front Passenger: 5<br/>Back Driver: 5<br/>Back Passenger: 5<br/>Tire replacement recommended<br/>No<br/>Tire rotation recommended<br/>No</p>   | 0.00         |          |  |      |      |

|   |   |                 |                   |              |                   |                 |              |
|---|---|-----------------|-------------------|--------------|-------------------|-----------------|--------------|
|   | <b>Correction: Automated Tire Pressure Check</b>                        |                 |                   |              |                   |                 |              |
|   | <b>Correction: Automated Tire Pressure Check (No Adjustment Needed)</b> |                 |                   |              |                   |                 |              |
|   | Pay Type: Goodwill - Service  |                 |                   |              |                   |                 |              |
| 3 | <b>Concern:</b> Customer States: Replace Air Filter                     |                 |                   |              |                   |                 |              |
|   | Replaced Cabin Filter.  |                 |                   |              |                   |                 |              |
|   | <b>Correction: Filter - Cabin (Remove &amp; Replace)</b>                |                 |                   | <b>Price</b> | <b>Adjustment</b> | <b>Subtotal</b> |              |
|   |   |                 |                   | 21.00        | 0.00              | 21.00           |              |
|   | <b>Parts Replaced or Added</b>  |                 |                   |              |                   |                 |              |
|   | <b>Part</b>   | <b>Quantity</b> | <b>Unit Price</b> | <b>Price</b> | <b>Adjustment</b> | <b>Subtotal</b> |              |
|   | HVAC - COMBINATION FILTER(1107681-00-C)                                 | 2.00            | 23.00             | 46.00        | 0.00              | 46.00           |              |
|   | <b>Parts Subtotal 46.00</b>   |                 |                   |              |                   |                 |              |
|   | Pay Type: Customer Pay  |                 |                   |              |                   |                 |              |
|   | <b>Total Parts Amount 46.00</b>   |                 |                   |              |                   |                 |              |
|   | <b>Total Labor Amount 21.00</b>   |                 |                   |              |                   |                 | <b>67.00</b> |

Service Center hourly rate: CAD 210

All parts are new unless otherwise specified.

We warrant all new parts and the labour required to install it for 90 days or 5,000 Kilometres, whichever comes first. This warranty is provided under the Consumer Protection Act and may not be waived by the consumer. The warranty does not apply to:

Fluids, filters, lights, tires or batteries, or

A part that was not warranted by the manufacturer of the vehicle when the vehicle was sold as new.

|                           |              |
|---------------------------|--------------|
| Total Parts (CAD)         | 46.00        |
| Total Labor (CAD)         | 21.00        |
| Discount                  | 0.00         |
| <b>Subtotal (CAD)</b>     | <b>67.00</b> |
| Tax                       | 8.71         |
| Estimated Price (CAD)     | 0.00         |
| <b>Total Amount (CAD)</b> | <b>75.71</b> |
| <b>Total Paid (CAD)</b>   | <b>75.71</b> |
| <b>Payment Due (CAD)</b>  | <b>0.00</b>  |

|     |       |       |      |                         |
|-----|-------|-------|------|-------------------------|
|     |       | (%)   |      |                         |
| HST | 67.00 | 13.00 | 8.71 | Tax<br>Percent<br>13.00 |

I authorize the repair work, including parts, materials and labor, on my vehicle to be done pursuant to the terms and conditions as set forth in this service agreement document.

Signature:

Date:

The Consumer Protection Act, 2002 provides you with rights in relation to having a motor vehicle repaired. Among other things, you have a right to a written estimate. A repairer may not charge an amount that is more than ten (10) per cent above that estimate. If you waived your right to an estimate, the repairer must have your authorization of the maximum amount that you will pay for the repairs. The repairer may not charge more than the maximum amount you authorized. In either case, the repairer may not charge for

any work you did not authorize. If you have concerns about the work or repairs performed by the repairer or about your rights or duties under the Consumer Protection Act, 2002, you should contact the Ministry of Consumer and Business Services.

I hereby authorise the repair work about to be done along with the necessary material and agree that Tesla Motors is not responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond Tesla's control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant Tesla Motors and its employees to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. The distance could be as little as a couple of kilometres or could be as high as 100-200 kilometres. Customer understands and approves the driving kilometres associated with diagnosis and testing. Any express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. Any warranties on products sold hereby are those are those made by the manufacturer. The seller hereby expressly disclaims all warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorises any other person to assume for it any liability in connection with the sale of said parts. Any limitation contained herein does not apply where prohibited by law.

Please be aware that your vehicle's dashcams and any other photo or video capturing devices will be automatically disabled for your service visit. Your vehicle's Tesla dashcam will be enabled when you pick up your Tesla from this Service Visit.

Any parts (including tires/wheels) removed or replaced by Tesla during vehicle service will become the property of Tesla. However, at the time you authorize repairs, you may request to receive (subject to any applicable core charge, which you agree to pay) or inspect replaced parts (excluding inflatable restraint system components), except body shop repair parts and parts required to be returned to the manufacturer or a third party under a warranty, trade-in or exchange agreement, which will only be presented to you for examination and not returned.

**FullName:**