

1.

Tesla Model 3 Delivery Checklist

FOREWORD

The majority of the items listed below are generally noticeable and should be easily caught if you do a thorough go-around of the car before you sign the paperwork and drive off. Now that Tesla is steadily producing something like 5,000+ Model 3's per week, this checklist is basically unnecessary. These cars are put through extensive testing before they get to the delivery. Issues seen these days upon delivery are rare.

...and lastly, from myself, the entire Tesla team, and everyone who owns a Tesla...

Congratulations, and WELCOME TO THE TESLA FAMILY! :)

BASICS

- Make sure your specific VIN matches paperwork
- Correct color & options, ask your Delivery Specialist to double check
- 'Tesla' license plate frame & Front license plate mount (should be standard)
- Universal Mobile Connector (UMC) cable with the 3 included standard adapters (**NEMA 5-15, 14-50, J1772**), and the carry bag w/velcro
- Latest software version installed (if not current, ask DA to push latest)
- Owner's manual (paperback) in the glovebox
- All accessories (tow hook, microfiber cloth, HUD), and any extras you opted for
- If you waited outside a Store for your reservation, make sure you get your diecast copy of the car (color won't match, they're all red)

2.

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EXTERIOR

PAINT

- Surfaces (and underside) are free of scuffs, marks, abrasions, or smudges
- Paint is not scratched, "dripped" or "folded"

BODY PANELS

- All panels are aligned & flush, no huge gaps or misalignments (e.g. crooked hood)
 - Frunk gap/sag, makes sure its no more than 4mm
 - Front and rear lights are flush with hood/trunk/panels
 - Glass roof panels are aligned and show no sign of potential leaks
- Front/Rear lights are free of condensation
- Tow hook eye comes off easily (**ask for demonstration, don't break it**)
- Wheels & underbody free of scrapes from truck unloading/loading (common mistake)
- Doors, hood, and trunk all open properly
- Doors and trunk/frunk close with a normal amount of force, i.e. no slamming required
- Accessories under the frunk mat are present (tow hook, etc?)

TECHNICAL

- All 4 valve stem covers on tires (for air insertion)
- Both key cards work on the B-pillar (might not be authenticated)
- Phone bluetooth connectivity as primary key works reliably
- All phone app functions work (unlocking, preconditioning, etc)
- All front & rear lights work (emergency, turn signals, brakes, hi-beams/fog, up/down adjustment from touch screen)

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- Side mirrors make minimal noise when shifting from state to state
- Charge port door sits flush and moves freely, opens consistently
- Each of the Mobile Connector adapters work correctly, latch and unlatch without problems
- Make sure both AC and DC plugs work (**test at a supercharger on-site, if available, or on the way home if possible**)

INTERIOR

MATERIALS

- Surfaces (and undersides) are free of scuffs, marks, abrasions, or smudges
- Check the windshield and windows for ripples in the glass
- Interior door/window seals and trim are properly installed & not “hanging”
- Paint should flow in the door sill and body gaps, underneath panels, no missed paint areas
- Cloth floor mats are present, 1st row, 2nd row, and frunk (but trunk doesn't have one. Weathered mats are an extra purchase.)
- No seat tears or smudges, scratches, stains, etc.
- Seat material is not bunched or folded, no weird seams, etc.
- Headliner free of fingerprints or marks
- Suction cup and order/inventory burn in on dash

TECHNICAL

- All windows go up/down without noise or issues, no black “goop”
- Make sure AC/Heat works at full power without strange noises
- All interior button functionality works, especially dome lights & emergency
- Both front door emergency handles work
- Both front seats don't squeak when moving (check all directions of motion) OR folding (for rear)

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- All interior lights present & working (especially footwells, puddle lights, dome, etc. Brightness control is paired with the Display/MCU brightness control slider in settings)
- Front console has both phone cables installed
- All USB outlets & 12 volt DC receptacle have power
- Rear backup camera clear & working
- Music (over Wifi/LTE) & phone streaming (over BT) work, FM radio works
- Voice control works, the microphone understands up your words (test with "Drive to Palo Alto". Some accents may be hard to understand)
- Microphone picks up good audio (call a friend with the Model 3 dialer)
- All speakers emit sound, no audio "clipping", bass works

Lastly, before you drive off, don't forget to ask your Delivery Specialist to take a picture of you and your brand new Model 3, then upload it to the social media outlet of your choice (local facebook owner's group, twitter, subreddit, etc.)

Happy Driving!