

## A. Verify pre-delivery vehicle records

- ☐ Check for the correct full name and address on your paperwork.
- ☐ Confirm the vehicle's VIN matches your paperwork.
- ☐ Bring written or digital proof of your down payment having been made and the final payment details
- ☐ Bring a printed insurance card.

## B. Exterior inspection

- ☐ Inspect body exterior paint for defects (e.g., scratches, dents, peeling, bubbles, swirl marks, clear coat uniformity).
- ☐ Check for any adhesive residue on paint, lights, glass, or exterior trim.
- ☐ Inspect vehicle underside (front and rear) for signs of scraping, or damage.
- ☐ Check for any obvious body panel misalignment, or gaps. Especially the frunk gap, charge port, front and rear lights flush with hood/panels, glass roof panels aligned, no leaks.
- ☐ Inspect wheel rims for damage, and that all 4 valve stem covers on tires.
- ☐ Inspect all glass for signs of distortion, scratches, cracks or permanent watermarks.
- ☐ Check for proper windshield and windshield trim installation.
- ☐ Inspect all edges of the roof glass panel and rear window.
- ☐ Test all doors to ensure they open and close without unreasonable effort or sound. Check paint in areas such as door hinges, that are not visible when doors are closed.
- ☐ Test opening and closing of the trunk with auto-close button. The door should latch and seal automatically.
- ☐ Check the trunk liner to be sure it is secure. Also check for privacy shelf and lower space covers.
- ☐ Test opening and closing of the frunk. Check paint in areas that are not visible when frunk and trunk are closed.
- ☐ Check for the towing eye clipped on the front wall of the frunk, and that it can be easily removed.
- ☐ Ensure door windows auto-close completely when doors are closed.
- ☐ Ensure that door handles extend and retract properly, without any sticking or rubbing.
- ☐ Check all front and rear exterior lights for signs of internal condensation.
- ☐ With all doors open, inspect the weather seals around door gaps and windows. Also, check other weather seals (e.g., trunk, frunk, behind front grill). NOTE: Some deliveries have reported seals being "overlapped" incorrectly. This is easily fixed by hand in a few seconds, but worth noting.
- ☐ Check license plate mounts/frames for any dents or bending.

## C. In the driver seat

- ☐ Check for any error messages on the display screen.
- ☐ Touch the "Tesla T" at the top of the screen to bring up the "About Your Tesla" window. Tap the unicorn drawing to access the Sketch Pad. Leave the Sketch Pad up for a minute to make sure there are no phantom touches happening on the display.
- ☐ Gently test the driver and passenger door emergency release.
- ☐ Check all 4 windows to ensure they open and close properly.
- ☐ Make sure AC/Heat works at full power without strange noises.
- ☐ Test the sound system to ensure all speakers are working (move fade/balance to all four points to verify). Check speaker grills in dash, in A-pillar, et al. for proper perforations, dents or imperfections.
- ☐ Test all steering yoke controls to ensure proper operation, including squeaks.
- ☐ Press the horn button on the steering yoke to make sure the vehicle's horn works.

- ☐ Check windshield, side and back windows for distorted view.
- ☐ Test the windshield wipers.
- ☐ Test the rearview camera.
- ☐ Check side mirrors for proper operation of folding and position adjustment (minimal noise).
- ☐ Check sun-visor operation and mirror condition.
- ☐ Check the rearview mirror for any warping or distortion.
- ☐ Check the yoke for physical imperfections (e.g., secure edges on the cover, "worm" in airbag cover).

#### **D. Interior inspection**

- ☐ Inspect interior seat upholstery, door surfaces, dash, liner & carpets (including rear seats, frunk, and trunk). Check for scratches, dents, cracks, tears, secure attachments / loose pieces, adhesive residue, wrinkles, bubbles, seam irregularities, misalignments, transition gaps, etc.
- ☐ Check the windshield and windows for ripples in the glass.
- ☐ Check left and right clothing hook operation.
- ☐ Check all seat belts for proper operation.
- ☐ Check for door panel imperfections, especially where the doors meet the dash and pillars.
- ☐ Both front seats don't squeak when moving (check all directions of motion).
- ☐ Check the rear seats for proper fold-down operation.
- ☐ Try to lift the bottom of the back seat to ensure it is securely attached to its base.
- ☐ Check operation of front console, rear console and glove box doors for proper operation.

#### **E. Connectivity inspection**

- ☐ Test connectivity in all USB ports (all USB-C: 2 in front console, 2 below rear screen, 1 in glove box).
- ☐ Check 12-volt DC receptacle has power.
- ☐ Test connectivity of wireless phone charger.
- ☐ Music streaming & phone streaming work, radio reception is good.
- ☐ Test both key cards to ensure they work on B-pillar. Keep one key card on your person in case the phone app does not operate properly.
- ☐ Pair your smartphone to your vehicle over Bluetooth. Check functions work (unlock, precondition, etc.)

#### **F. Lighting inspection**

- ☐ Vanity mirror lights, Front overhead driver & passenger lights.
- ☐ Rear overhead left & right side lights.
- ☐ Driver & passenger foot wells, Driver & passenger door pockets
- ☐ Rear left & right door pockets.
- ☐ Driver & passenger door puddle lights.
- ☐ Console middle compartment light, Console rear compartment light.
- ☐ All door latch button lights, All door window button lights.
- ☐ Steering yoke control lights.
- ☐ Glovebox light (check glovebox opening and closing).
- ☐ Frunk light.
- ☐ Trunk lights (2).
- ☐ Fog lights.
- ☐ Headlights (low & high-beam).

- ☐ Front parking lights.
- ☐ Front turn signal lights, Left & right side turn signal lights.
- ☐ Rear running lights.
- ☐ Brake lights.

## **G. Inspect charging ability**

- ☐ Check the charge port door for proper operation and alignment.
- ☐ Check charge port indicator light.
- ☐ Ensure the vehicle will accept a charge.
- ☐ Check the mobile charging kit with cable. Test it to ensure it works and each connector charge, latch, unlatch
- ☐ J1772 adapter.
- ☐ NEMA 5–15 120v adapter.
- ☐ NEMA 14–50 240v adapter.
- ☐ Test supercharger on site.

## **H. Final items**

- ☐ Ask your delivery specialist to make sure that your car is marked as DELIVERED in Tesla's network. There have been reports of cars being delivered and the phone app doesn't allow log in the following day.
- ☐ Make sure you have copies of all paperwork necessary for good documentation of your purchase, including a copy of your signed purchase agreement. If your delivery specialist suggests that you can get your documents electronically on your Tesla account, ask for paper copies you can take with you anyway.

## **I. Initial driving evaluation**

- ☐ Ultrasonics not sensing objects
- ☐ Steering yoke rubs when you turn
- ☐ Car pulling to one side or the other (misaligned wheels)
- ☐ Sideview mirrors shake/vibrate at speed
- ☐ Turn signal error due to Broken wire
- ☐ Rattles on various trim or loose objects inside panels while driving
- ☐ Rattle from outside of car with window down
- ☐ Rattle in back somewhere when going over a bump
- ☐ Slight vibration in steering wheel above 70pmh
- ☐ Whistling wind noise at speed
- ☐ Clunk/thud in front suspension when going over speed bumps
- ☐ Vibration when accelerating from 38-42mph